



### WARRANTY – Defective Product Claim Form

This form is located on-line at [www.majesticrubber.com](http://www.majesticrubber.com). Click on the warranty tab.  
This form can be printed for your convenience

Thank you for purchasing a Majestic rubber product. We hope it will bring your family many years of safe and enjoyable use. We understand products may become defective and may qualify to be replaced under warranty. Please review the limited warranty. If you feel the product is covered by our warranty please complete the following Steps, and submit your claim form to the manufacturer.

**Step 1:** Complete the following information:

Name: \_\_\_\_\_ Place of Purchase: \_\_\_\_\_ Store # \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Daytime Phone: \_\_\_\_\_

**Step 2:** When did you purchase this product? Month: \_\_\_\_\_ Year: \_\_\_\_\_  
What was the date of installation? Month: \_\_\_\_\_ Year: \_\_\_\_\_

**Step 3:** Describe below how the product is defective and its intended use or application at your installation site.

Product	Qty	Description of Installation Method	Type of Defect

**Step 4:** Take pictures:

- a. Take a picture of the entire installation area.
- b. Take a close-up picture of the defect.

**Step 5:** Make a copy of the sales receipt showing you as the original purchaser.

**Step 6:** Present this form, pictures, and the copy of your receipt to the manufacturer.

**Step 7:** The manufacturer will review your claim to verify if it qualifies with NSS’s limited warranty. A sample of the material may be required for final analysis.

**Step 8:** If your product is defective manufacturer will provide you with a replacement product at no charge. Any freight charges incurred are the consumer’s responsibility.